

Healthwatch Staffordshire

Returning to Normal



Returning to Normal

Over the last 18 months we have experienced anxiety, suffering, tragedy, restrictions on our activities and employment not to mention the challenges to our health and social care systems that no one could have foreseen in our lifetimes.

We have also seen great community spirit, marveled at the ingenuity and resilience of front-line health and social care workers, and those that support the delivery behind the scenes not to mention the Public Health, Local Government and army of volunteers that have stepped up to the plate.

Our role

- During the 3 lockdowns and intervening periods Healthwatch Staffordshire remained operational throughout.
- We ensured our website was up to date at all times with the latest official advice and guidance on the rules at the time.
- We have supported the public with their enquires, signposting, intervening and continuing to challenge issues as well as carrying on with our focused pieces of work.
- Plus continuing to offer collaborative working/constructive critique with our strategic partners throughout Staffordshire.

Something different...

We were asked to come and provide an update to this meeting. I could come and tell you about what our forthcoming work programme priorities are for this year, based on the results of what the public have told us they are most concerned about.

I imagine most of you could well have some very good ideas as to what they are. It wouldn't be new news, though we are still going to look into what the public are concerned about over the next several months.

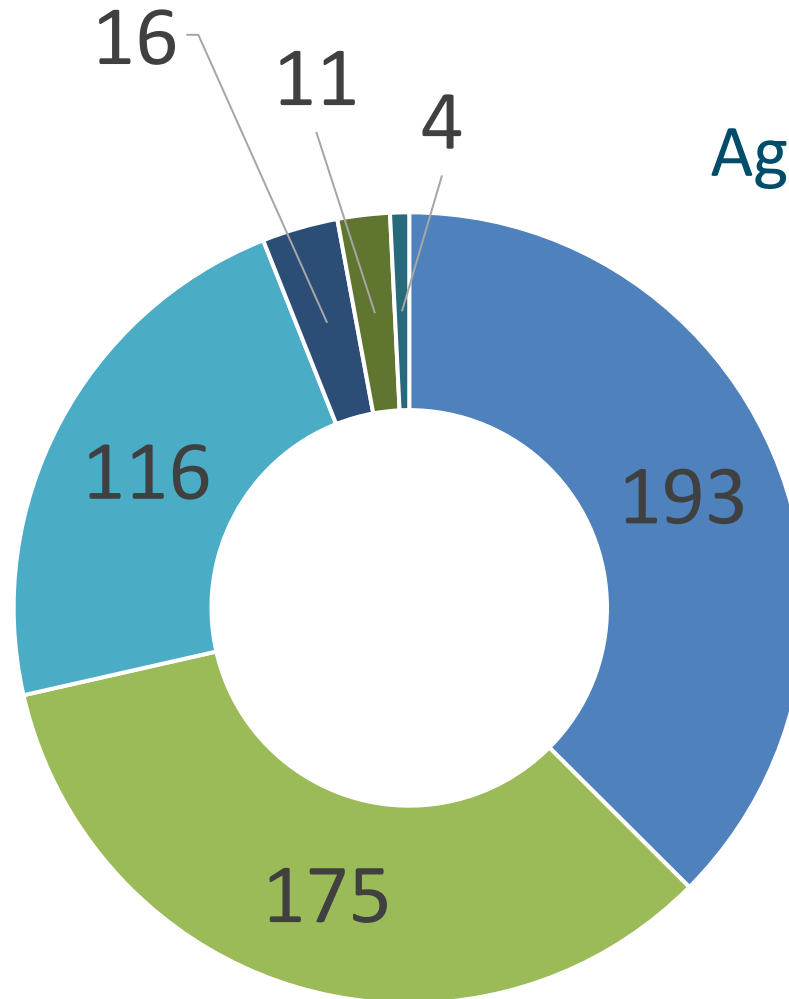
How do people feel about returning to normal?

We thought it would be good to ask our own residents this very question across a small number of focused questions to find out how they feel about returning to normal.

We designed a quick survey consisting of 10 main questions plus several demographic questions. We ran it over a **two-week period** and promoted it extensively over **social media, email**, we sent out **paper copies**, held **two virtual focus groups**, and advertised it through **our partners** who included it in their mailings and staff bulletins.

Response rate

We received **523** completed responses in total.



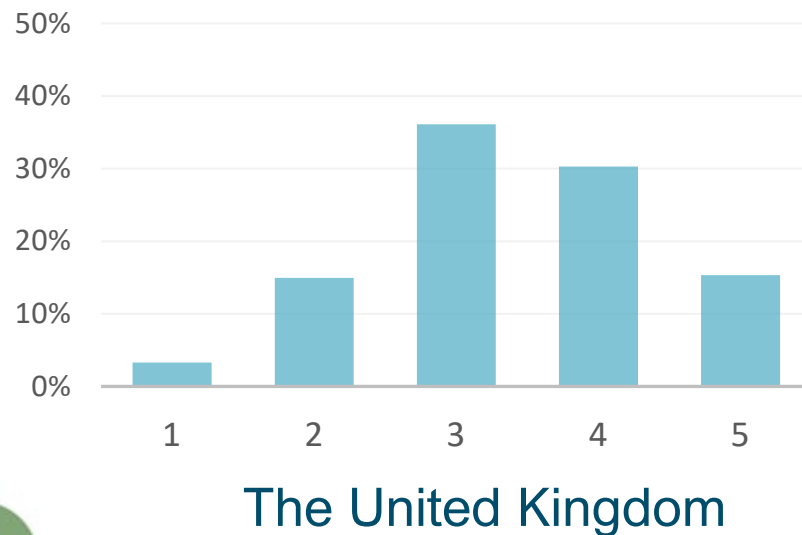
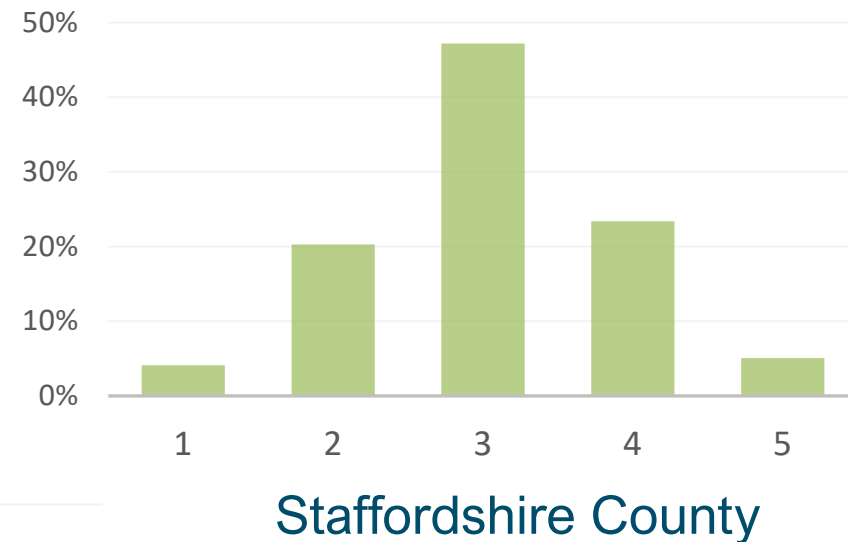
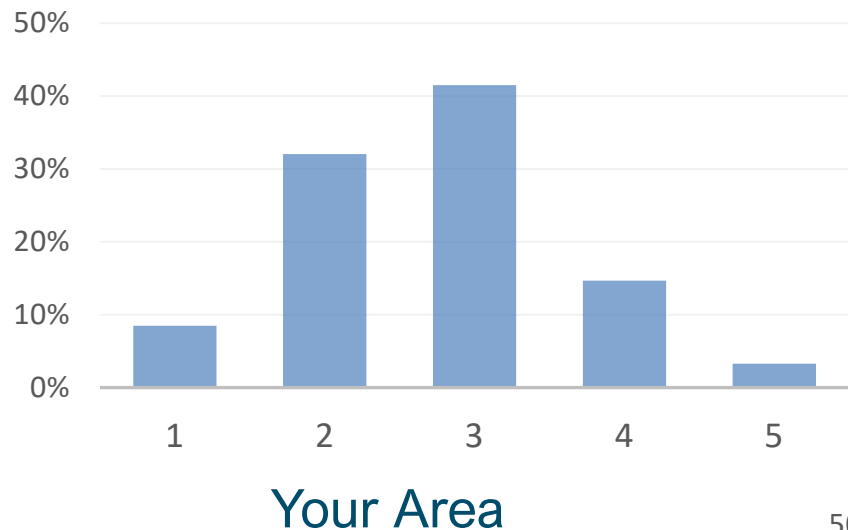
Age profile of respondents

- 65-79 years
- 50-64 years
- 25-49 years
- 80+ years
- 18-24 years
- Prefer not to say

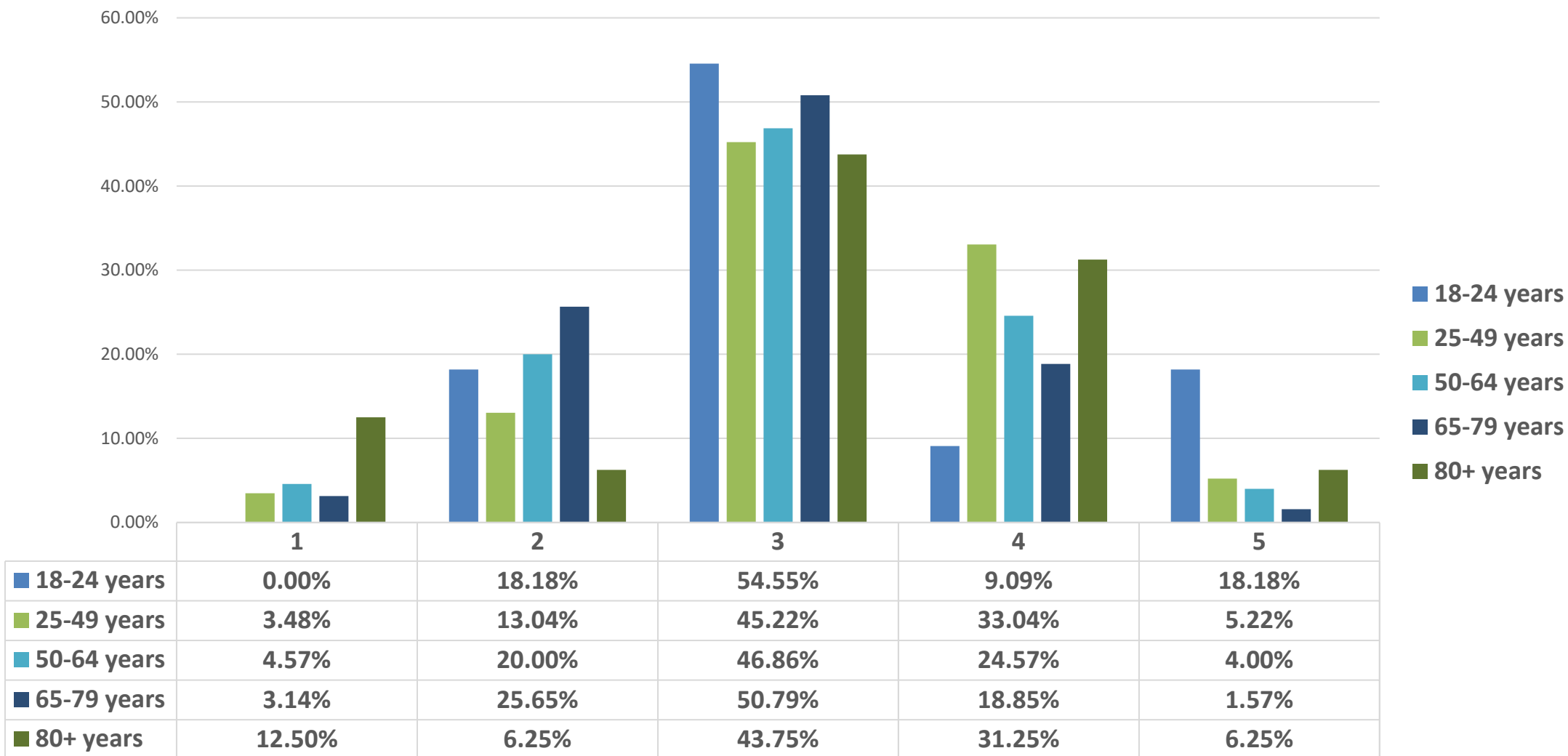
Mapping of the first part of respondent's postcodes showed that we had effectively collected data from all parts of the county.



On a scale of 1-5, 1 being no threat and 5 being a high level of threat, what level of threat do you think the coronavirus poses to...

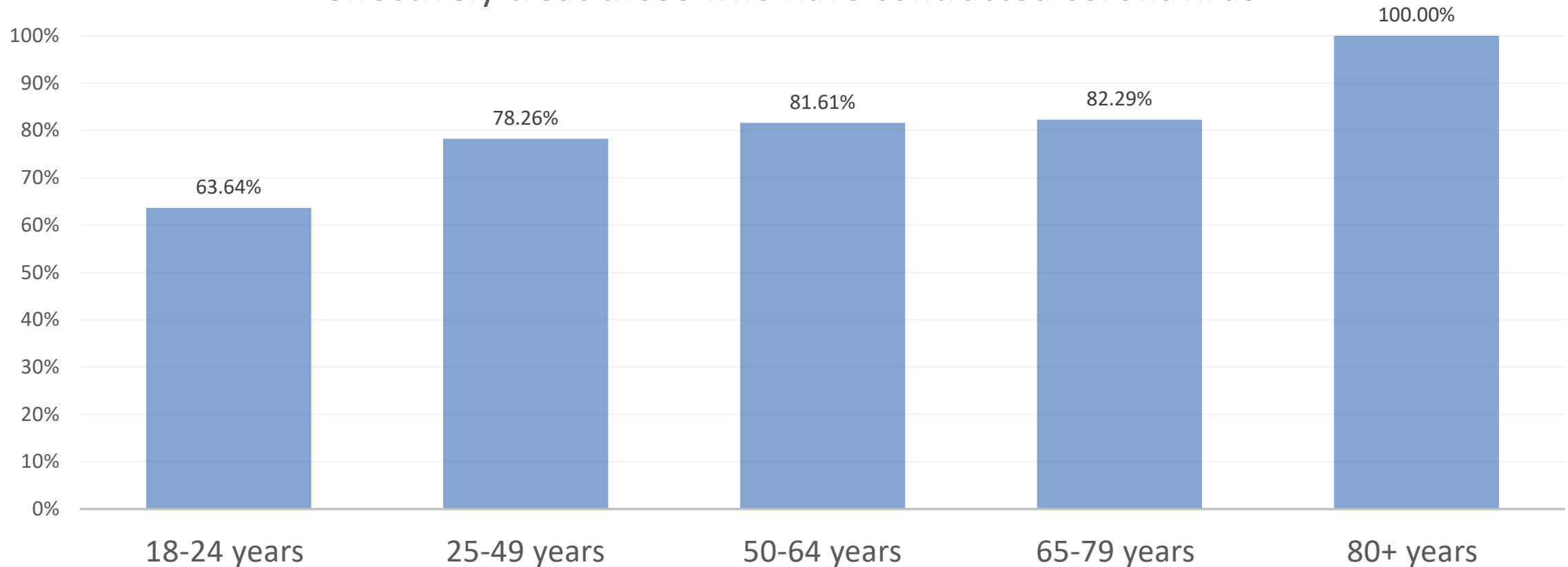


Comparing average perceived threat by age group



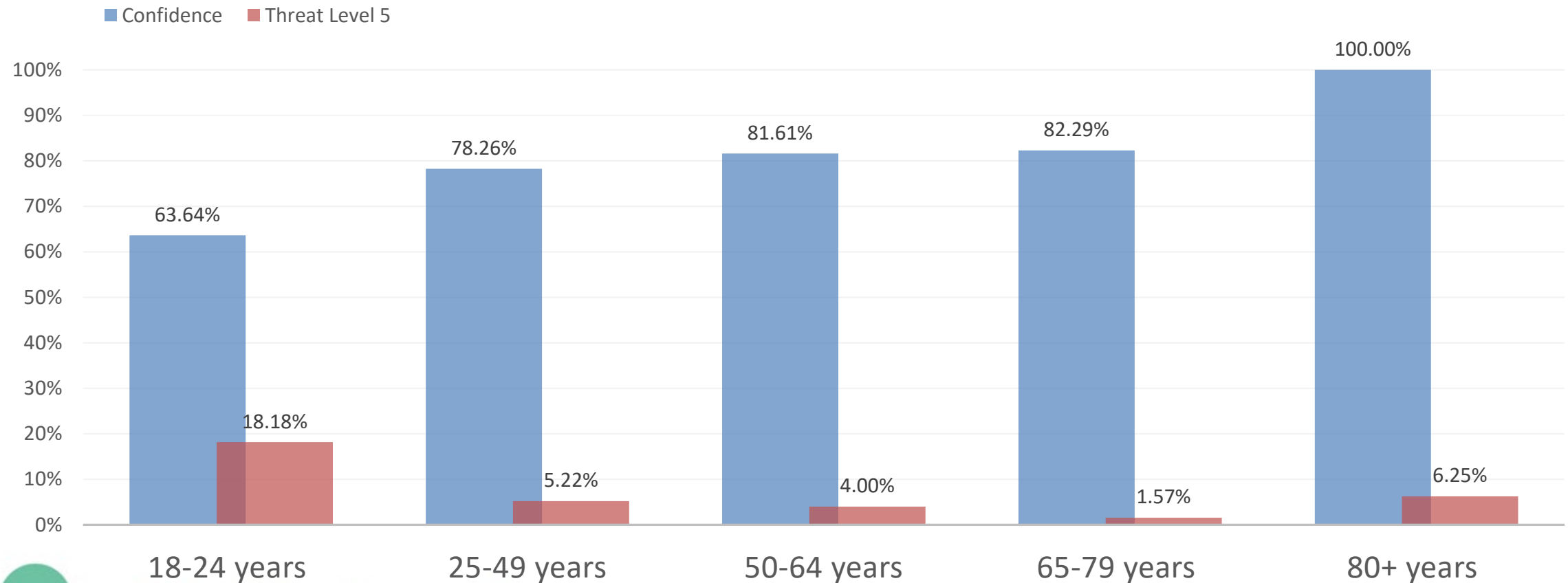
How confident are you that the NHS will be able to effectively treat those who have contracted coronavirus?

Comparing Age to reported confidence in the ability of the NHS to effectively treat those who have contracted coronavirus



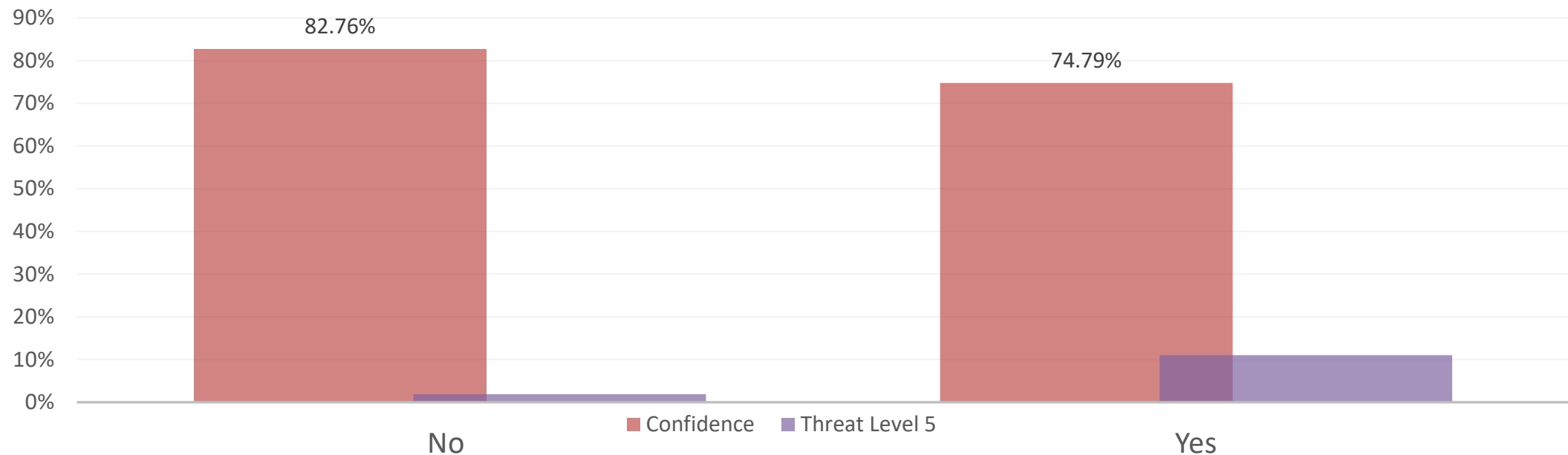
How confident are you that the NHS will be able to effectively treat those who have contracted coronavirus?

Comparing age with confidence in the NHS and perceived coronavirus threat level 5



How confident are you that the NHS will be able to effectively treat those who have contracted coronavirus?

Comparing disability with confidence in the NHS and perceived coronavirus threat level 5



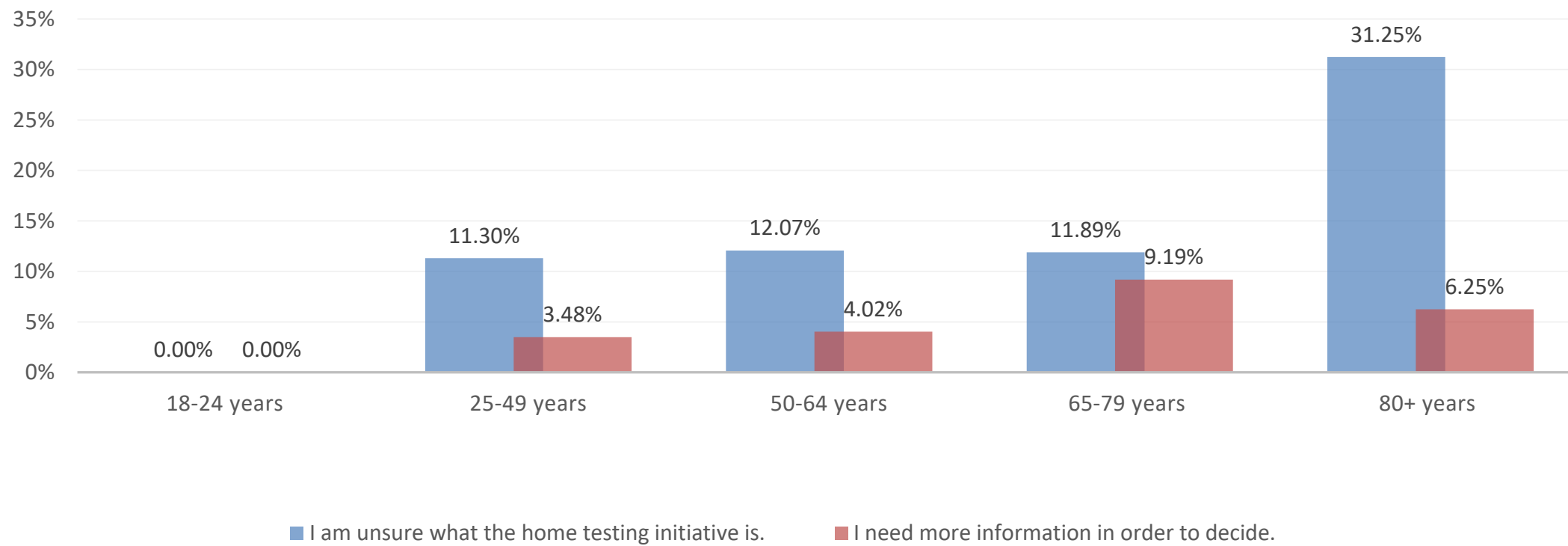
Home testing

We asked people if they were taking part in the home testing initiative?

- **Yes, I am currently doing it.** 40.16%
- **Not yet, but I intend to take part.** 23.78%
- **No, and I do not intend to.** 17.93%
- **I'm unsure what the home testing initiative is** 12.28%
- **I need more information in order to decide.** 05.85%

Home testing

Home Testing Initiative



Home testing – qualitative information

Lack of information

“I have not had any information about this system and am completely at a loss over it”.

People think there is no need to take part if they have been vaccinated or do not have symptoms...

“My wife and I have received the two vaccinations”.

“Double vaccinated and still following guidelines”.

“This is the first I have heard of it”.

“I don't feel it's necessary as I am still being very careful where I go and with whom I mix”.

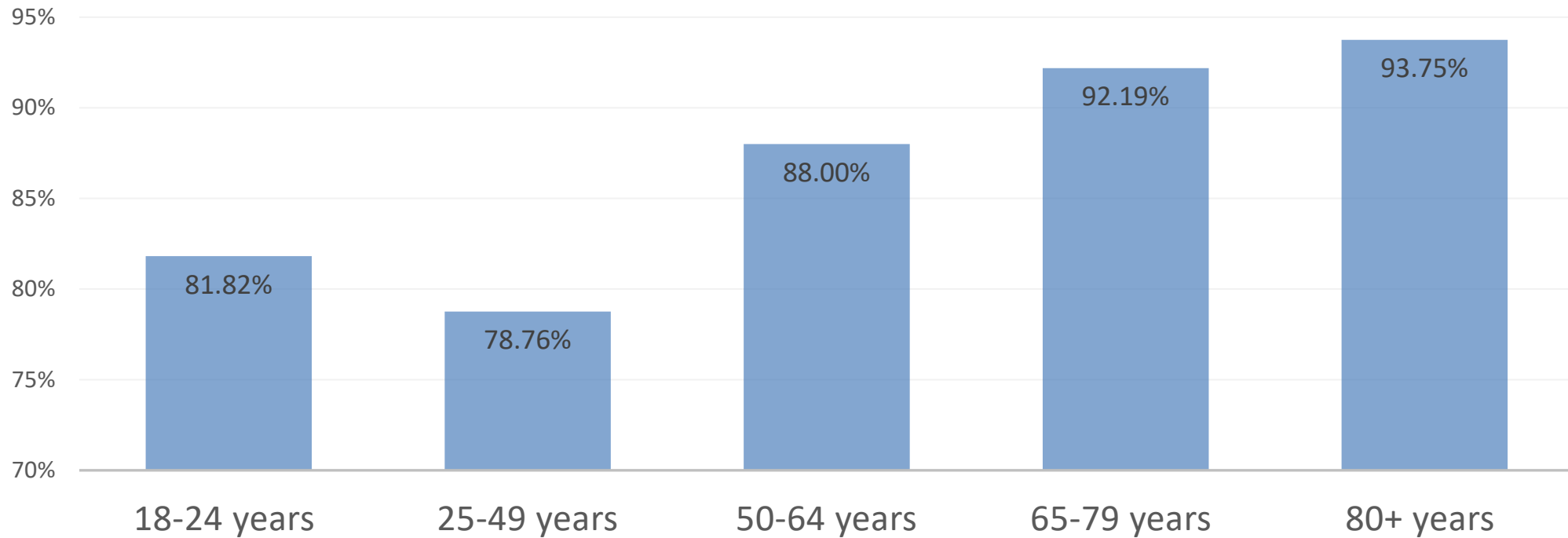
“I don't feel the need to as wearing a mask and social distancing should be enough”.

“Not being informed about it”.

“My household has already been fully vaccinated, and my son goes to a small village school”.

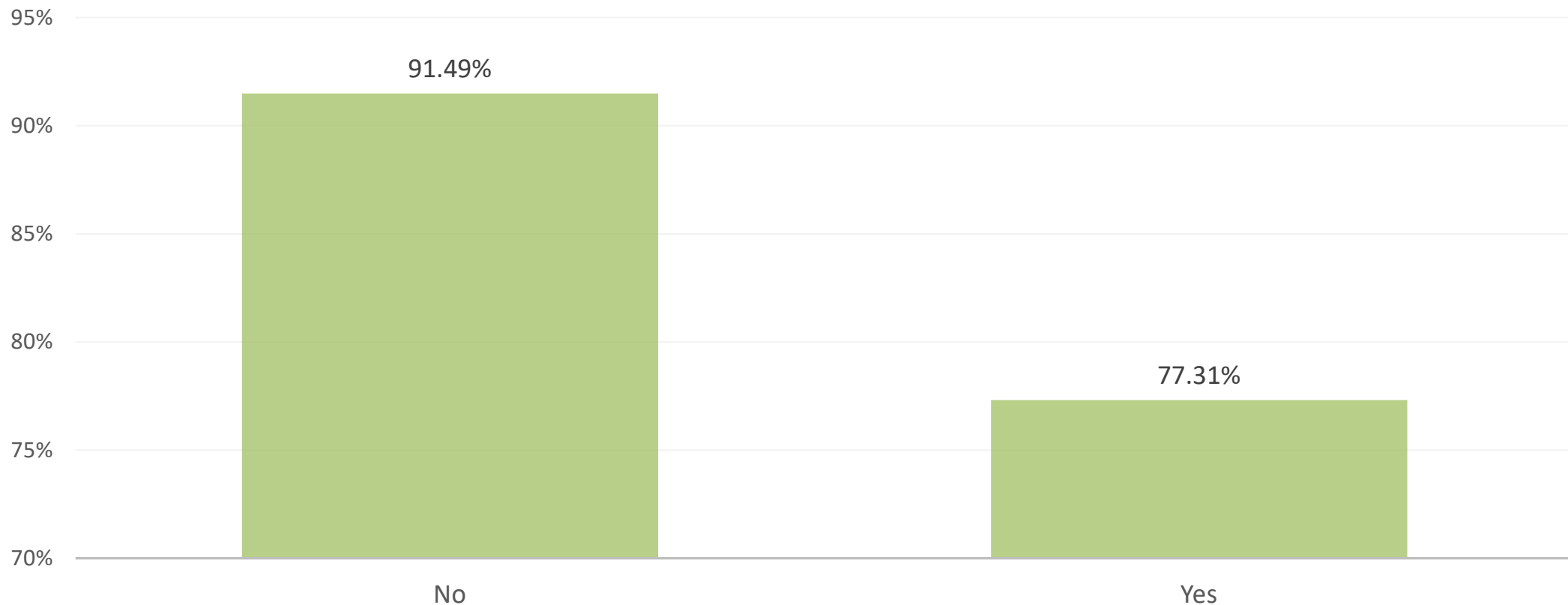
How confident are you in the ability of the Covid vaccination programme in Staffordshire to reduce transmission and number of new coronavirus cases?

Confidence in the vaccination programme by age group



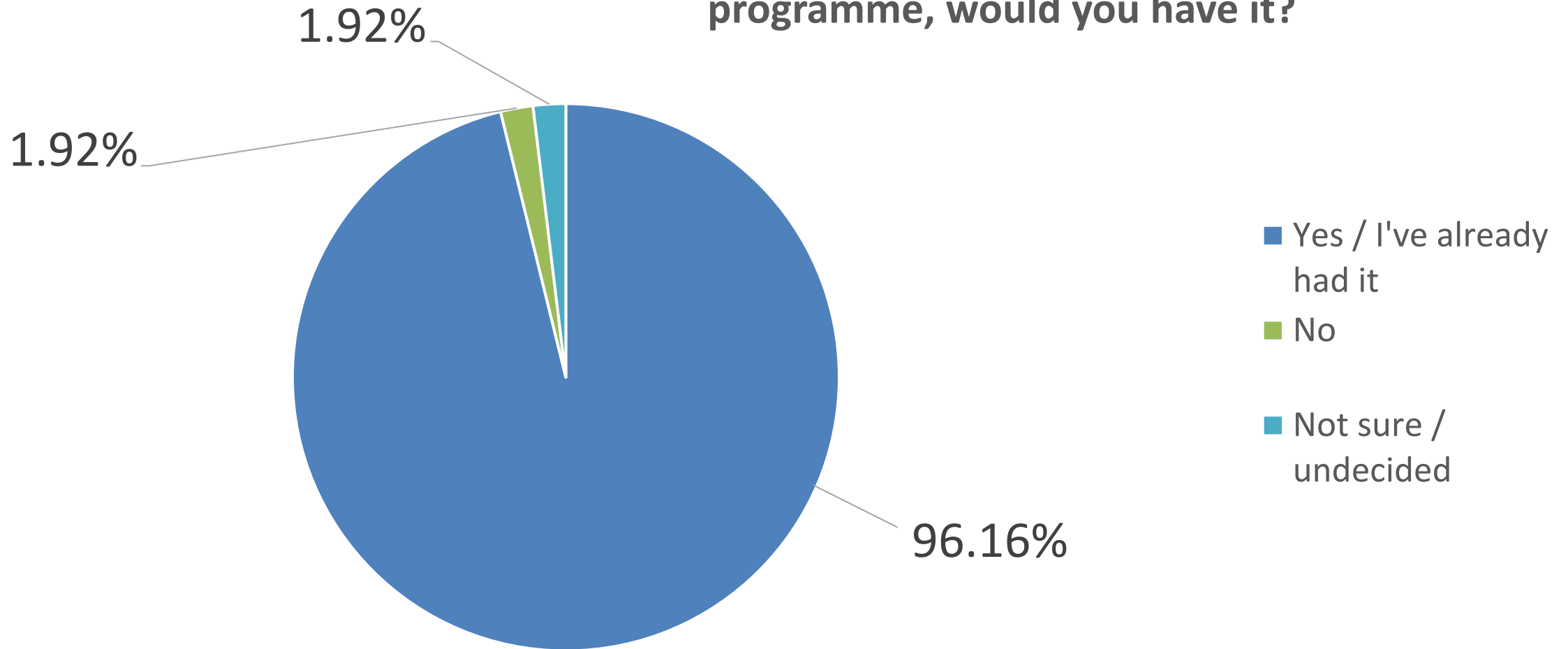
How confident are you in the ability of the Covid vaccination programme in Staffordshire to reduce transmission and number of new coronavirus cases?

Confidence in the vaccination programme compared with disability



Vaccination uptake

If you were offered the job as part of the Covid vaccination programme, would you have it?



Vaccination uptake – qualitative information

Concerns for side effects and safety

“The risk of blood clots - means they didn't test them enough - what else is going to come out”.

“It isn't possible to know the long-term effects of these vaccines in the short-term”.

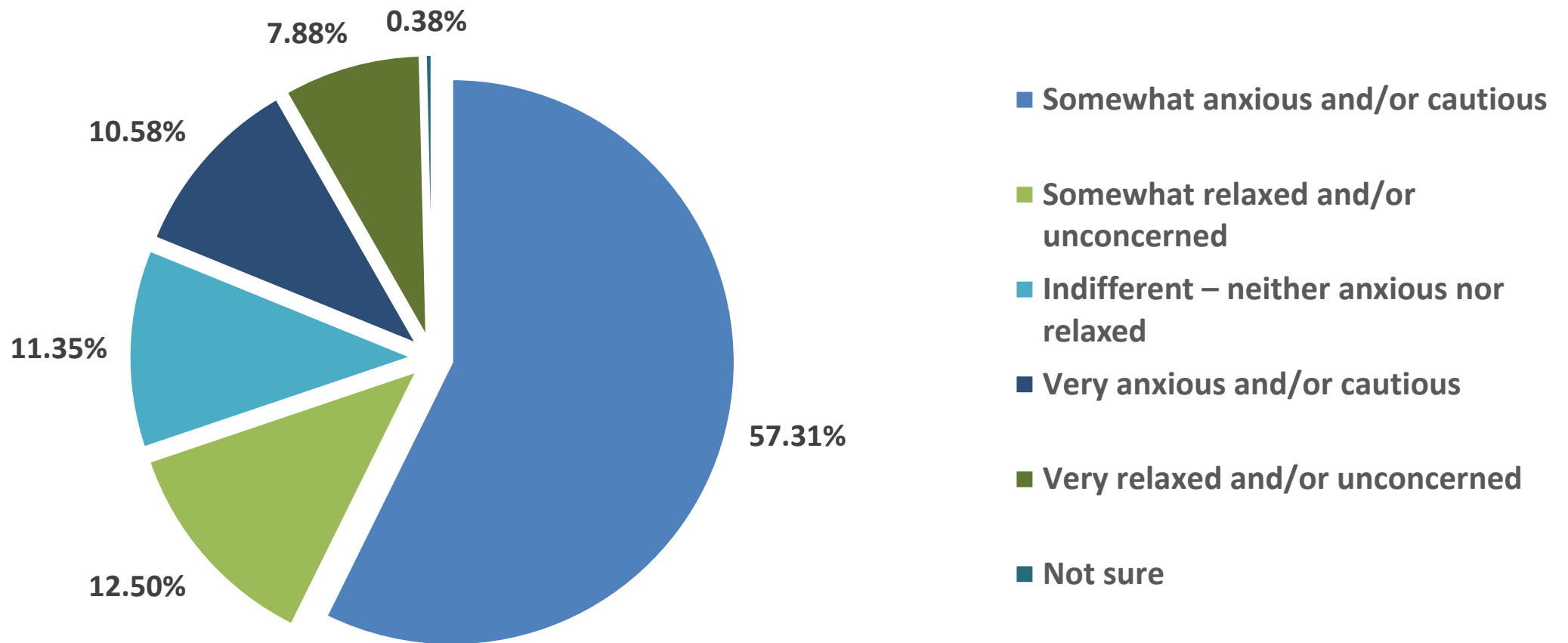
“It was issued under emergency measures so HAS NOT undergone the same rigours as a normal virus regardless of what we were being told”.

“The jab has been issued under emergency licence and is currently undergoing clinical trials until 2023. I will consider having the jab when there is more information about the long-term efficacy of it”.

“Fears regards its safety”.

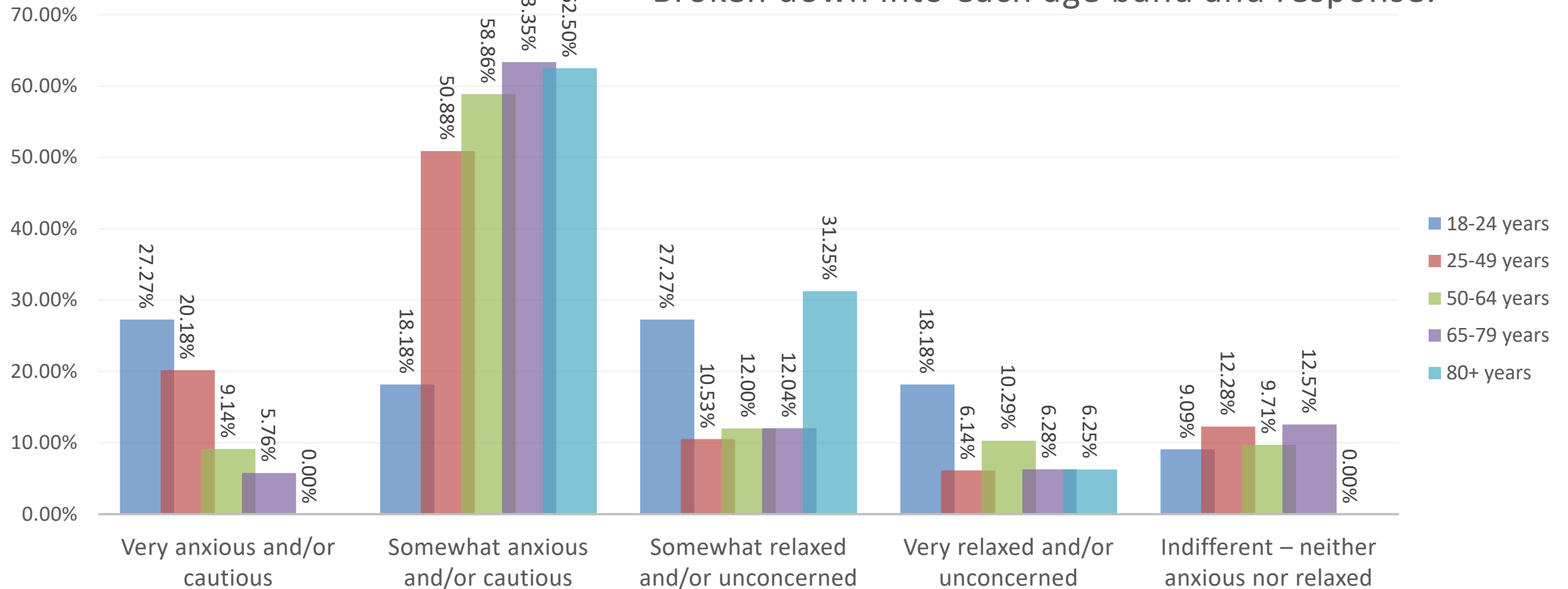
“You don't know what the jab will do to you”.

How do you feel about restrictions being lifted?



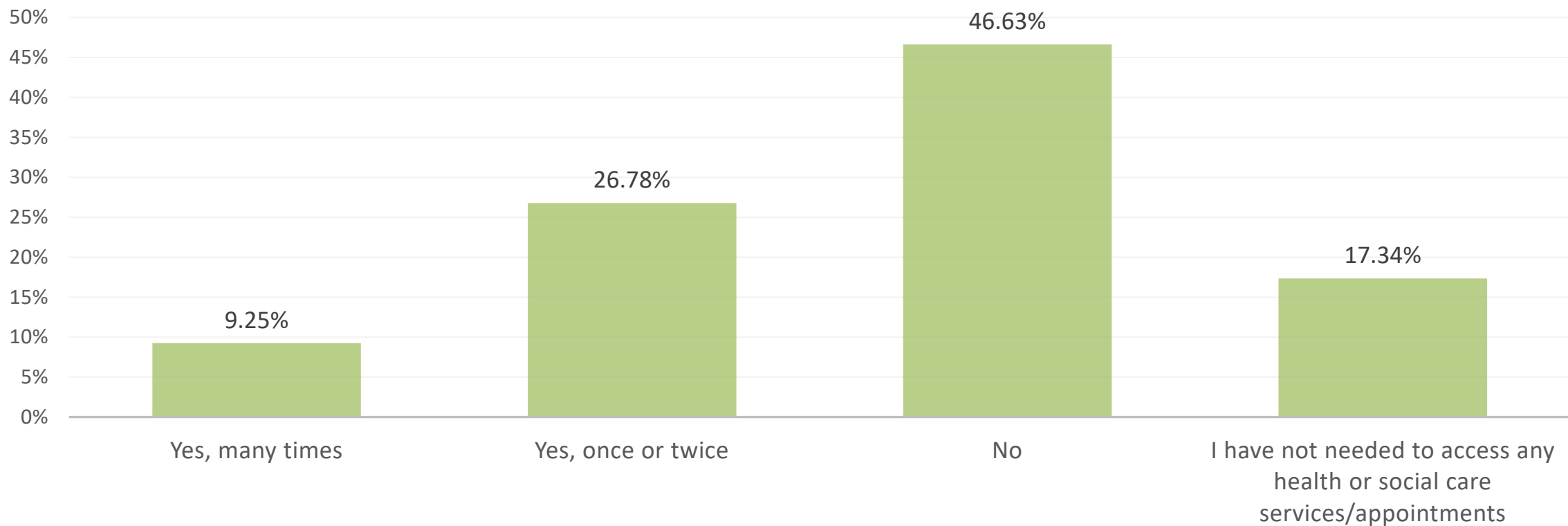
How do you feel about restrictions being lifted?

Broken down into each age band and response.



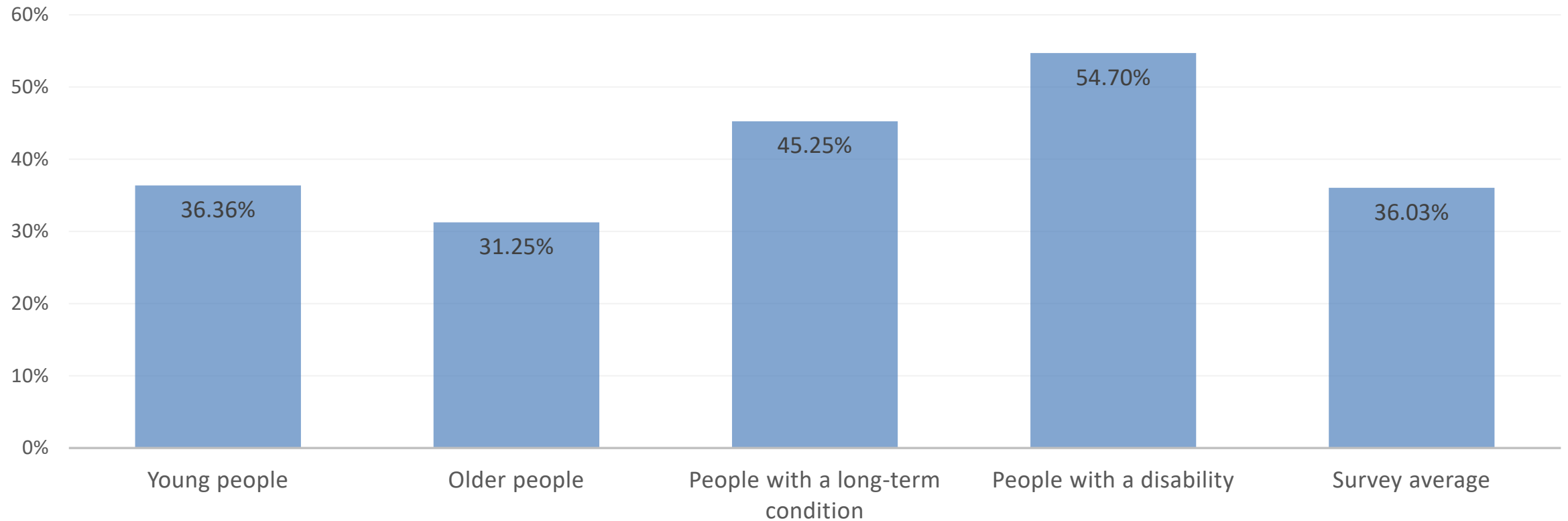
Missed appointments

Since January 2021, have you missed, delayed, or avoided health or social care appointments due to fear of contracting coronavirus?

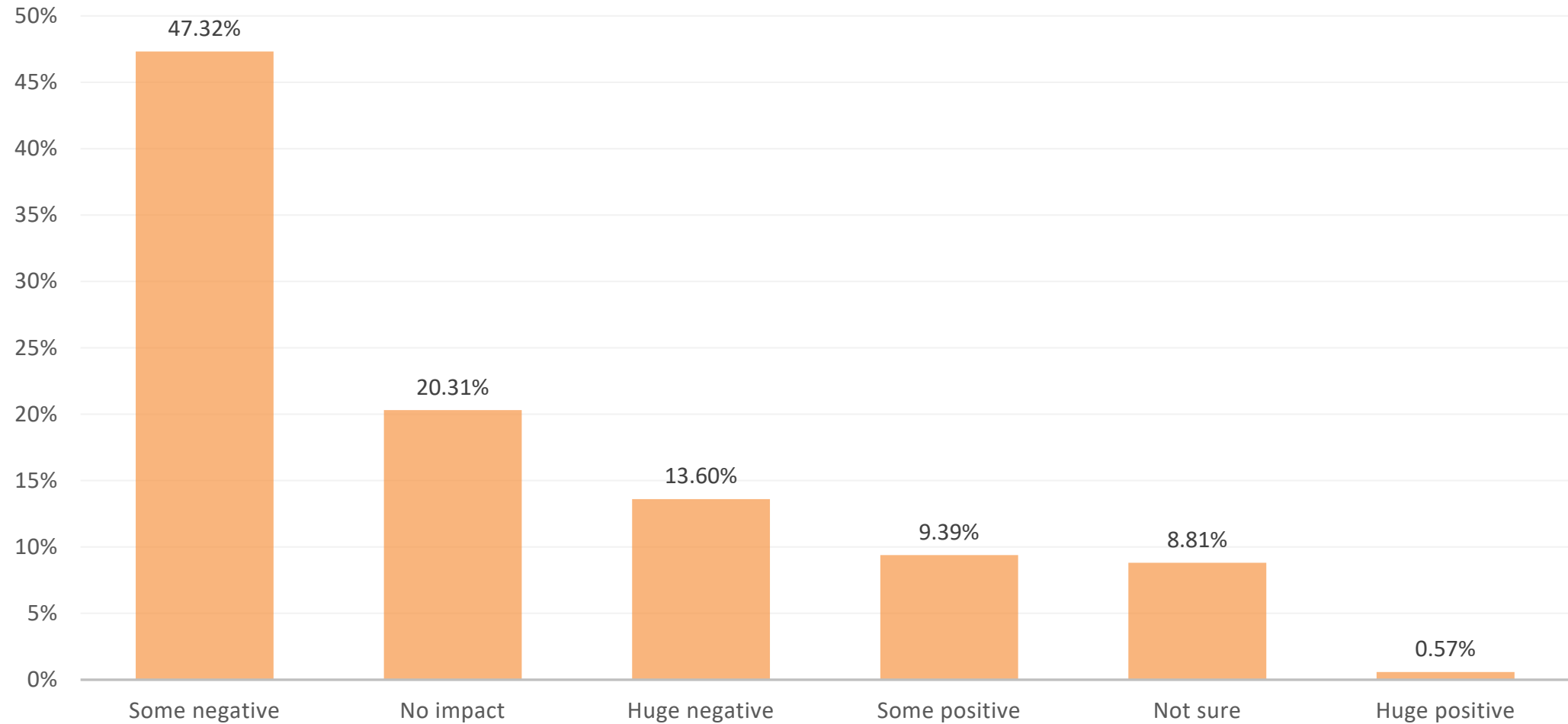


Missed appointments

Groups reporting missing, delaying, or avoiding at least one health or social care appointment due to fear of catching coronavirus since January 2021.

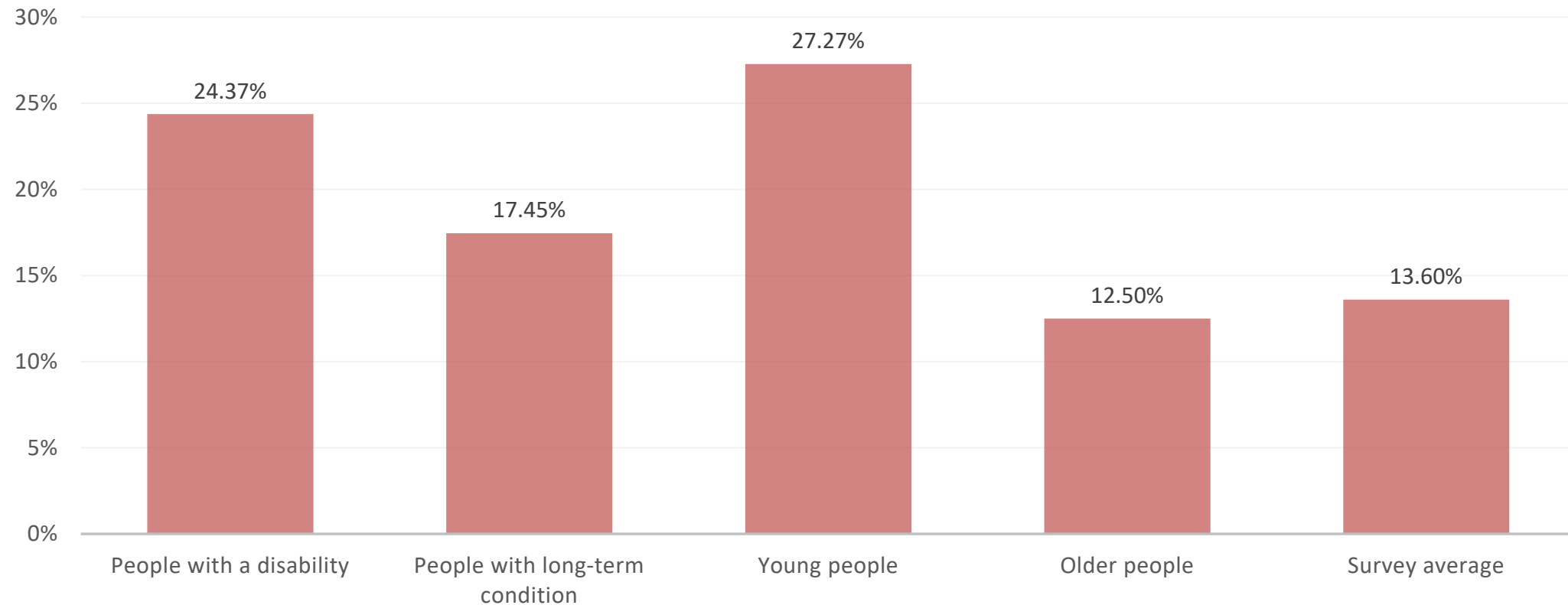


Impact of the pandemic on mental health



Impact of the pandemic on mental health

Groups reporting a 'huge negative' impact on their mental wellbeing during the coronavirus pandemic





Thank you for listening.

Any questions?

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